

JOHN WADE GROUP

Quality Policy Statement

The John Wade Group operates a comprehensive Waste Recovery, Recycling and Disposal facility alongside an existing Limestone Quarry, all based at Aycliffe Quarry near Darlington. These facilities work in harmony with the Groups other business activities including Demolition, Earthworks, Wagon and Plant hire.

The site at Aycliffe Quarry consists of a Waste Transfer Station, MBT (Mechanical Biological Treatment), Material Shredding and Crushing to name but a few. Waste and recycling operations are also managed on behalf of Darlington Borough Council at two of their sites. There are many types of materials received at Aycliffe including Asbestos, and for the majority of these wastes, recycling is the main focus.

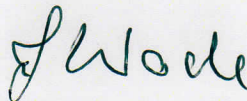
Our Vision

"We are committed to ensuring that our services and policies are always focused on the needs and expectations of all our customers".

The Group recognises the importance of carrying out its activities in a professional manner to the highest quality standard and is committed to providing quality services to all users through the following key objectives:

Leadership	To take a lead in maximising the recovery and recycling of waste
Partnerships	To develop effective partnerships and deployment of resources. To continuously improve performance against planned targets and objectives
Customers	Commitment to improve the development, review and communication of customer focussed policies, strategies and plans. To improve the design and management of processes, which are customer focussed. To continuously improve the performance of services as perceived and experienced by customers
People	To regularly review resource and development training requirements to improve the development, involvement and recognition of staff. To continuously improve employees performance and perceptions of the Group.
Community	To effectively manage and improve the impact and contribution of the Group on and towards the community

We believe sustained quality and excellence is achieved only by continuous improvement and will improve the service to our customers by means of regular structured reviews of the quality management system.



John Wade
Director



B Whitley
Operations Director

Signed on: 18/6/09